



JA BizTown[®]

JA BizTown FAQs

What are our overall volunteer goals?

Work with students to ensure:

- things are moving forward or progressing in your business.
- students are completing job tasks, using detailed employee job descriptions.
- your business is working toward paying off a business loan and earning a profit.

What is my role at JA BizTown?

- Volunteers will assist students by helping them understand and stay focused on their jobs throughout the day.
- Each student will have a job specific description with step-by-step directions. All students should complete job tasks as much as possible on their own, and volunteers should offer encouragement or gentle reminders as needed.
- The visit day is a learning process. The overall lesson is focused on how an economy works and how teamwork and job focus affect the resulting profit or loss for each business.

When should I arrive at JA BizTown?

Arrive at JA World 45 minutes prior to your school's scheduled arrival time for JA BizTown. Be sure to have your lunch in hand prior to entering JA World.

Where do I park?

Red Stone Ramp: This ramp is connected to the Skybridge and is conveniently located across the street from JA World. It is also just East of the Figge Museum of Art and West of the Radisson. You must PREPAY using CASH, Debit or Credit Cards since no change can be made. It is a **Pay by Plate** system and does require you to key in your license plate number at the payment kiosks located on the first floor of each elevator area.

How long will I be at JA BizTown?

You will be at JA BizTown about 5 ½ hours.

What should I wear as a volunteer?

Please wear comfortable shoes as you will be standing/walking throughout the day. Otherwise, come in comfortable, modest clothes.

May I take pictures at JA BizTown?

You may take pictures if you:

- don't plan on publishing the pictures.
- avoid any child who has been identified as a 'no-photo' student.



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What about lunch?

You may take your lunch break with your child on his/her color lunch break, usually the first rotation of breaks. If you are the only volunteer in a business, simply let the JA staff know that you are taking a break and they will monitor business while you are away. We do have refrigeration for volunteer use.

If my child comes on the bus, may I take him/her home with me in the car?

You may not take your child home with you unless previous arrangements have been made with your child's school. All students will be dismissed following the Closing Town Meeting.

Is there anything else I should know?

Yes, please remember:

- Students should be learning while having fun.
- Some students will not master everything.
- Perfection is not the overall goal – an understanding of how an economy runs is our goal.
- Try to encourage teamwork, creativity, and innovative thinking.
- JA staff is here to ensure a successful visit day; please speak up if you need an extra hand.
- Time is often out of our control, and there is normally little flexibility with our daily schedule.
- It is normal for things to be fast-paced and busy – hang in there!